17ᵗʰ April 2025

Dear Customer,

This letter responds to your request to complete and return your supplier questionnaire/ assessment and provide information on one or more of the following topics: SABIC's Quality Management, Environment, Health and Safety (EHS) Management, Hygiene, Ethics and Sustainability policies and processes.

Conducting our operations in accordance with applicable laws and regulations and international Good Industry standards; treating our customers, suppliers, employees and communities with honesty, fairness and openness; and respecting our environment, is a business priority for our leadership team and every one of our employees.

To that end, we have implemented a variety of management systems in accordance with international standards (ISO 9001, RC (ISO) 14001, and ISO 45001 (former OSHAS 18001), that are designed to ensure that SABIC meets its commitments regarding Quality of its Products, Environment Health and Safety standards, Hygiene, Ethics and Sustainability.

We trust the attached information package will give you sufficient information about SABIC's internal management systems and processes and provide adequate assurances as to our commitments regarding Quality of our Products, Environment, Health and Safety practices, and Hygiene, Ethics and Sustainability standards.

We thank you for your understanding and look forward to the continued growth of our valuable business relationship.

Yours sincerely,

SABIC India Pvt. Ltd.

SABIC India Pvt. Ltd.
An Affiliate of Saudi Basic Industries Corporation
10th Fl, Ambience Corp Twrs II Ambience Island
Gurugram 122001, India
TEL: +0124 4746100

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Annex: Detailed statements, information regarding Quality, EHS, Hygiene, etc.

	SABIC
	SABIC is a global diversified chemicals company, headquartered in Riyadh, Saudi Arabia. It manufactures on a global scale in the Americas, Europe, Middle East and Asia Pacific, making distinctly different kinds of products: chemicals, commodity and high-performance plastics, and agri-nutrients.
	SABIC India region head office is located in Gurugram. Detailed information on SABIC can be retrieved from the company website: www.sabic.com/en.
Topic	**General Information about India Region**
1	Address of regional head office of India Region	SABIC India Pvt. Ltd. 10th Floor, Ambience Corporate Towers II, Ambience Island, Gurugram 122 001
2	Commercial Business Phone	General: + 0124 4746100
3	E-Mail	See SABIC website: www.sabic.com/en
4	Contact	via Commercial contact; Sales Account Manager
5	Addresses of production sites	See SABIC Website: www.sabic.com/en/about/locations
6	Product Safety Emergency phone	+ 0124 4746100
9	Employees	Worldwide：28000+
10	Materials supplied for India Region	Chemical products, Polymer granules (grades), Plastic compounds, Agri-Nutrients
11	Total Production Capacity	See Integrated report on www.sabic.com/en/about/corporate-profile/Facts-Figures
12	Turnover	See Integrated report on www.sabic.com/en/about/corporate-profile/Facts-Figures
11	Organization	See Integrated report on www.sabic.com/en/about/corporate-profile/Facts-Figures

Ethics

SABIC is fully committed to compliance and integrity. For that purpose, it has developed and issued a SABIC Code of Ethics which can be downloaded from its website:

www.sabic.com/en/Images/SABIC%20PDF%20code%20English%20Dec2023_tcm1010-42670.pdf

Employees are regularly trained to ensure compliance. We also like to note that SABIC is a signatory to the UN Global Compact ("UNGC"). You can find more information about our registration as a signatory to the UNGC site on the website: www.sabic.com/en/sustainability

Sustainability

SABIC is committed to sustainable business practices. In that respect, we annually report about our commitments and performance as to sustainability. The Sustainability Report can be downloaded from: SABIC-Integrated-Annual-Report-2023-EN_tcm1010-42927.pdf

Topic	Ethics, Sustainability, Energy	Answer Y / N	Remark
1	Do you have an Ethical policy = Code of Ethics?	Y	See Website: www.sabic.com/en/Images/SABIC%20PDF%20code%20 English%20Dec2023_tcm1010-42670.pdf
2	Is SABIC a signatory to the UN Global Compact ("UNGC")?	Y	See website: www.unglobalcompact.org/participant/17187-Saudi-Basic-Industries-Corporation-SABIC
3	Do you train your employees on ethical issues?	Y	Including yearly refresher and/or awareness sessions
4	Does the company evaluate its CSR performance by a third party?	Y	SABIC's Integrated Report (which includes our sustainability information) is third party audited. In addition, we are assessed by ratings agencies, including EcoVadis. • Ecovadis 2024 assessment of SABIC, scored SABIC in the top 4% of basic chemical companies, and awarded us a gold medal. For more information, contact Ecovadis at www.ecovadis.com. SABIC earned Ethisphere's Compliance Leader Verification™ status for 2022 and 2023. It is valid through December 31, 2025 For more information, contact Ethisphere at www.ethisphere.com.
5	Do you have policies aimed to abolish Child labor?	Y	See SABIC Code of Ethics www.sabic.com/en/about/our-compliance-culture/sabic-codeof-ethics

			In addition, SABIC has a third party program to ensure its suppliers meet SABIC's ethics & compliance standards according to the Code of Ethics, including the abolishment of child labor practices.
6	Does your compliance program identify conflict minerals as specified in title XV, section 1502 of the US Dodd-Frank Wall Street Reform and Consumer protection act?	Y	We have the conflict minerals position statement (Position Statement). Less than 0.1% of our products contain minerals on the conflict minerals list, we have a process for reviewing our suppliers' sources of these minerals and also share with our customers, when relevant.
7	Do you as a company have a sustainability program?	Y	SABIC - Sustainability
8	Do you have sustainability targets?	Y	SABIC - Sustainability
9	Do you set targets for the reduction of CO2 emissions?	Y	www.sabic.com/en/sustainability/climate-energy-resource-efficiency
10	Do you have sustainable products?	Y	Our sustainable products consist of upcycled, mechanically recycled and certified renewable offerings.
11	Are your production locations certified to product sustainable materials?	Y	ISCC+ certificates for select SABIC locations are available at www.iscc-system.org/certification/isccertification-schemes/iscc-plus
12	Do you have a policy on Anti-Bribery, Anti-Corruption, etc.?	Y	www.sabic.com/en/Images/Anti-Bribery-Guidelines-English_tcm1010-34925.pdf
13	Do you have a policy on Anti-Money Laundering?	Y	www.sabic.com/en/about/our-compliance-culture/sabic-codeof-ethics
14	Do you ensure that you work with suppliers who follow ethical business practices?	Y	https://supplier.sabic.com/

Quality

As a minimum, our management system meets the requirements of the international standard for quality management systems (ISO 9001) as well as the international quality standard for specific automotive business (IATF 16949).

The actual ISO 9001 certificate for specific SABIC entities and the IATF 16949 for specific Automotive business can be downloaded from: https://www.sabic.com/en/about/our-quality-standards.

Topic	Quality management	Answer Y / N	Remark
1	Does the company have a quality management system based on ISO 9001?	Y	
2	Is the management system certified according to ISO 9001?	Y	www.sabic.com/en/about/our-quality-standards/certifications-asia
3	Do you have a quality policy?	Y	
4	Do you have a controlled process to carry out regular internal audits?	Y	
5	Do you have a product liability insurance?	Y	
6	Do you have a controlled process to purchase raw materials with buying specifications?	Y	
7	Do you have a controlled process to check and approve incoming raw materials?	Y	
8	Do you control non-conforming products from products conforming to SABIC technical specifications?	Y	
9	Are Non-Conforming products stored separately?	Y	Blocked in SAP.
10	Do you have control plan for all the processes?	Y	
11	Are raw materials stored separately from products?	Y	
12	Do you have a system that assures upstream and downstream traceability of materials / products?	Y	SAP lot/batch number, and via QM module in SAP system
13	Is there a controlled process for handling Non-Conforming products?	Y	
14	Do you have a controlled process to verify product conforming to specifications?	Y	
15	Do you have a controlled process for recall of polymer products?	Y	
16	Do you have a controlled process for product development/ change / approval?	Y	
17	Do you have a controlled process for preventive maintenance schedules for your equipment?	Y	SAP
18	Do you have a controlled process to calibrate measuring equipment used in production?	Y	SAP

19	Do you retain polymer samples of produced products?	Y	Stored for 0,5 – 1 year
20	Do you have a controlled process to qualify your suppliers?	Y	
21	Do you have a controlled process to evaluate the performance of externally provided processes, products and services?	Y	
22	Do you supply your customers with an Inspection/Analysis Certificate (CoC/CoA) based on EN 10204?	Y	
23	Are employees trained regarding process/product based on written operating procedures?	Y	
24	Are quality records/results (for example: Product analysis, incoming raw material check, manufacturing data, etc.) controlled and stored?	Y	10 years
25	Do you apply FIFO principle?	Y	Yes, standard, can be overruled due to business/ safety reasons
26	Do you have an emergency procedure (security of supply)?	Y/N	Depends on contract with customer (min/safety stock based on risk assessment)
27	Are products labelled, coded?	Y	Grade, (color), lot/batch number etc.
28	Do you allow Customer audits to take place?	Y/N	SABIC is ISO 9001 certified. To be discussed further via our Commercial organization.

Environment

A Management System (incl. EHSS) is in place which covers environment aspects.

As a minimum, this Management System is in line with the terms of the relevant environmental permits and applicable legislations. Furthermore, this Management System is based on Operations Management System (OMS).

OMS is an internal SABIC management standard including requirements on safety, security, health and environment and follows among others the requirements of ISO 14001.

SABIC manufacturing sites in APAC are certified for ISO14001.

Topic	Environment	Answer Y / N	Remark
1	Does the company have an environmental management system based on ISO 14001?	Y	SABIC applies SABIC Internal management system: OMS which is aligned with the requirements of RC 14001 and ISO 14001
2	Is the Management system certified according to ISO 14001?	Y	Certificates www.sabic.com/en/about/our-quality-standards
3	Do you have a person responsible for environmental control?	Y	Competent expertise in EHSS team
4	Do you have an environmental policy?	Y	See Website: www.sabic.com/en/Images/EHSS%20Policy%202024_tcm1010-3258.pdf
5	Have you assessed your environmental aspects / risks?	Y	"Environmental Assessment" in OMS system
6	Do you have continuous environment improvement based on the risk assessment?	Y	
7	Do you have a competent person on site to give environmental guidance regarding legislation?	Y	Has element leader for legal requirements governance
8	Do you train your employees on relevant Environmental risks?	Y	Conducts different levels of training following system requirements.
9	Do you have systems for reducing waste?	Y	
10	Do you conduct internal Environmental Audits?	Y	

Occupational Health & Safety (H&S)

A Management System (incl. EHSS) is in place which covers Occupational Health & Safety aspects. As a minimum SABIC complies with applicable legislations.

Aspects regarding Occupational Health and Safety are included in the integrated management system which is partly based on OMS-requirements. OMS（Operations Management System）is an internal SABIC management standard that includes requirements on safety, security, health and environment. The principles of ISO 45001 (former OSHAS 18001) are recognized and integrated in the OMS-requirements.

A reporting and evaluation system for incidents is in operation.

Topic	Health & Safety	Answer Y / N	Remark
1	Does the company have a Health & Safety management system based on ISO 45001 (former OSHAS 18001)?	Y	SABIC applies SABIC Internal management system: OMS which follows the requirements of ISO 45001 and RC 14001.
2	Is the management system certified according to ISO 45001 (former OSHAS 18001?	N	Certified against ISO 14001
3	Do you have a person responsible for H&S control?	Y	Competent expertise in EHSS team
4	Do you have a H&S policy?	Y	See Website: www.sabic.com/en/Images/EHSS%20Policy%202024_tcm1010-3258.pdf
5	Do you have assessed and documented your Health & Safety risks?	Y	"Health and Safety Risk Assessment" in OMS system
6	Do you monitor accidents causes and trends?	Y	Using unified tools to record and monitor causes and trends
7	Do you have a safety committee?	Y	
8	Do you have a competent person on Site to give H&S guidance regarding legislation?	Y	Has element leader for legal requirements governance
9	Do you train your employees on relevant Health & Safety risks?	Y	Conducts different levels of training following system requirements.
10	Do you have Health & Safety procedures for the control of contractors?	Y	"SHEM-05 Third Party Management"
11	Do you conduct internal Health & Safety Audits?	Y	
12	Do you have first aid facilities?	Y	First Aid facilities equipped in SABIC sites
13	Does the company establish crisis management organization, develop crisis management plan, periodically deliver crisis management training and conduct crisis management exercise?	Y	Established corporate level, regional level and local level crisis management team. And organized regular Crisis management training and exercise.

14	Business Partner Safety Is there a management system for assessing and checking the safety of business partners' supply chains?	Y	
15	Goods and Items Safety In the event of overflow, short loading, unqualified safety, hygiene, environmental protection and other indicators of legal inspection goods, or other abnormal phenomena, do you timely report or take other response measures?	Y	

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Product Stewardship/Occupational Hygiene

SABIC is a major producer/seller of polymers/chemicals including packaging. Consequently, a large amount of our polymer products come into contact with food and pharmaceutical products.

Our food contact materials and pharmaceutical grade materials are manufactured following the requirements of Good Manufacturing Practices (GMP) according to Commissions Regulation EC 2023/2006/EC (see our declarations on www.sabic.com/en/products).

SABIC believes that food safety standards e.g. HACCP (Hazard Analysis and Critical Control Points) are relevant for the manufacturing and supply of food and for articles used in food packaging and filling operations. Since these food safety standards are not relevant for plastic raw materials, SABIC has not implemented a HACCP assessment system or any other food safety standard system (e.g. BRC-GS) in its production facilities.

Especially in critical areas like food contact, pharmaceutical packaging, toys or drinking water applications, SABIC has declarations (see the above website) available, specifying the conditions of compliance with the relevant laws and regulations.

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Topic	Product Stewardship/Occupational Hygiene	Answer Y / N	Remark
1	Is the Management system certified according to BRC-GS?	N	
2	Do you have implemented a HACCP system?	N	Polymer raw material manufacturers are excluded from HACCP applicability. For BRC traceability, see general statement. www.sabic.com/en/about/our-quality-standards
3	Do you have procedures for glass / hard-plastic objects?	N	We have closed polymerization systems & controlled compounding/ logistic system.
4	Do you have procedures for wearing jewelry in the production area?	N	
5	Do you allow eating and drinking in the direct production area?	N	
6	Do you allow smoking on the work floor?	N	
7	Do you have scheduled cleaning procedures?	Y	
8	Do you wear proper PPEs in operation areas?	Y	
9	Do you have Pest control procedures?	Y	Where applicable, mainly in storage area
10	Do you train your employees on hygiene?	Y	
11	Do you have in the production line systems for the detection of foreign bodies?	Y	Filters and metal catchers and detectors (for packed products)

12	Do you as company comply with following Legal requirements: - For Polymers and Chemicals / CE / 1907/2006 (REACH) - - Other key global product safety/compliance requirements.	Y	Regulatory Data Sheet (RDS) per product (1) Polyolefin products: www.sabic.com/en/products (2) Engineering thermoplastics /Chemical products: via Commercial contact, Sales Account Manager
13	- For EU 10/2011 (former: EC 2002/72), EC 1935 /2004 framework (Food contact) and Chinese food contact standard (GB806.1, GB4806.7, GB9685 etc.) food contact approved Grades only.	Y	If applicable, the declaration of product conformity，for (1) Polyolefin products: www.sabic.com/en/products (2) Engineering thermoplastics /Chemical products: via Commercial contact, Sales Account Manager
14	Do you as company have other relevant product safety information?	See →	for product Safety Data Sheets (SDS) SABIC SDS Portal (ondemand.com)
15	Do you follow specific transport guidelines?	See →	Regarding transport we follow ECTA guidelines, Cefic guidelines and other relevant international transport regulations.

Disclaimer：
The information provided in this questionnaire regarding SABIC's Quality Management, Environment, Health and Safety (EHS) Management, Hygiene, Ethics and Sustainability policies and processes is for informational purposes only. While every effort has been made to ensure accuracy and completeness, the information may be subject to change and should not be relied upon as legally binding. SABIC disclaims any liability for errors, omissions or misinterpretation arising from the use of this information.

Abbreviations

BRC-GS	British Retail Consortium Global Standards
Cefic	The European Chemical Industry Council
CoC/CoA	Certificate of Conformance/Certificate of Analysis
ECTA	European Chemical Transport Association
EHS	Environment, Health and Safety
FIFO	First in, first out
HACCP	Hazard Analysis Critical Control Point
OMS	Operations Management Systems
PPE	Personal Protective Equipment
REACH	Registration, Evaluation, Authorization and Restriction of Chemicals
RC	Responsible Care®
RDS	Regulatory Data Sheet
SAP	System Applications and Products
SDS	Safety Data Sheet
UNGC	United Nations Global Compact